

DRAFT SCHEDULE FOR 2019 "9-1-1 is TOTALLY RAD" Mission Critical Training Event

****SUBJECT TO CHANGE****

Monday, March 11							
Andros	Athenia	Delphi	Milos	Mykonos	Rhodes	Syros	
1315-1415	Who is Your Tribe?	NG911: What to Expect as More Data Comes Into the Command Center and How to Manage It	Deep Dive into New Wireless 1 Location Technologies	9-1-1 Improving Emergency Alerting (from a National perspective)	Public Safety Vendor Management 101	Active Shooter - Dispatch Considerations	Location Accuracy, what is Cal OES doing to help?
1430-1630	Creating Transformation through Leadership & Communication	Tips and Tricks for 9-1-1 Trainer	PTSD -Who Me? Yes You?	Leading For Influence: It Matters What You Choose Each Day	Using Workforce Management to meet the Call Answering Standard	Defusing Comm Center Conflict: Strategies for Effective Communication	CA Wireless Routing Goes 21st Century
1645-1745	Essential project management skills for PSAP personnel	North Bay Wildfires: Lessons from the Most Destructive Fires in California History and the Response to Protocol development by the International Academy of Emergency Fire Dispatch (IAFED).	ECaTS - Updates and New Features	Making the Transition to RTT in 9-1-1	The Future of NG911 and CAD is in the Cloud	Burnout - Prevention and Mitigation	GIS in a Next Gen 9-1-1 Environment
Tuesday, March 12							
Andros	Athenia	Delphi	Milos	Mykonos	Rhodes	Syros	
1330-1430	CAD to CAD best practices for successful deployment	There's No Such Thing as Routine	Virtual Consolidation	Make things better but don't change anything.	Emotional Safety: The Essential Element Of Workplace Wellness	Text-to-911, Something To Finally Update!	Location Accuracy, what is Cal OES doing to help? ENCORE
1445-1545	Workforce Optimization: What Every PSAP Leader Needs to Know	"One Minute to Dispatch": Exploring Current NFPA, ISO, and CFAI Standards/Requirements	Deep Dive into New Wireless 1 Location Technologies ENCORE	9-1-1 Improved 9-1-1 Indoor Location Accuracy For Mobile Devices	TERT 101 Follow Up -- Where Are We Now	Burnout - Prevention and Mitigation ENCORE	CA 9-1-1 Long Range Planning Panel Discussion
1600-1700	How your PSAP can communicate with smartphones & IoT devices	North Bay Wildfires: Lessons from the Most Destructive Fires in California History and the Response to Protocol development by the International Academy of Emergency Fire Dispatch (IAEFD). ENCORE	How to Turn Being Overwhelmed by New and Emerging Technology into Opportunities for Success	Improving Emergency Alerting (from a National perspective) ENCORE	Turning Conflict Into Conversation	0% Turnover: How the Best 911 Leaders Keep Their Best People	NG9-1-1 Task Force Panel Discussion
Wednesday, March 13							
Andros	Athenia	Delphi	Milos	Mykonos	Rhodes	Syros	
0900-1000	What is an Emergency Rule ...and why does your agency need one?	Confronting the Top Three Myths Around Cloud-based Technology for Command Centers	Disaster Communications – Why are they always a disaster?	Mitigating Risk in NG9-1-1 Transition	Are You Managing The Change Or Is The Change Managing You?	FirstNet and Broadband Services	Roles and Responsibilities of GIS in a NG9-1-1 Environment
1015-1115	Communicating with your Neighbors Between ESInets	There's No Such Thing as Routine ENCORE	Bridging the Gap: Connecting Disparate Law Enforcement Technologies	What should I do now that there is an NG911 GIS Data Model?	Turning Conflict Into Conversation ENCORE	Protecting Your Public Safety IP-based Network from Cyber Attack and Other IT Disruptions	CA 9-1-1 Branch Q & A
1130-1230	PTSD -Who Me? Yes You? Abbreviated ENCORE	ESInet: What does it mean for PSAPs?	How to Turn Being Overwhelmed by New and Emerging Technology into Opportunities for Success ENCORE	PSAP Management Success	Embracing Change: Realizing Operational Efficiencies of NG 9-1-1	Text-to-911, Something To Finally Update! ENCORE	Making the Transition to RTT in 9-1-1