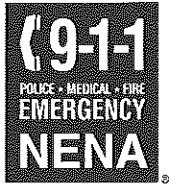


National Emergency Number Association  
*The Voice of 9-1-1*



March 19, 2007

Lisa Hoffmann, ENP  
Contra Costa Sheriff's Office  
40 Glacier Drive  
Martinez, CA 94553

Dear Lisa,

As mentioned in my earlier email, the NENA Executive Board has considered your appeal and voted to approve your request for a one time waiver of the difference between the dues rate you offered and NENA's current rates for 2007. We really appreciate your success with the latest membership drive. The increase in members you received benefits NENA both at the chapter and national level.

Two checks are enclosed. The first is for 2007 memberships received prior to the end of last year, calculated at 10% of dues monies collected. The second is for memberships received the later part of 2006 and some registrations for your chapter conference that were sent to our national bank lockbox by mistake.

Let me know if you have any questions. Thank you again for all that you do!

Robert L. Martin, MPC, ENP  
Executive Director

CC: Ron Cranston