



Facebook and Thumb Drives:

Using Multimedia in 9-1-1 Training

First Contact 9-1-1, LLC
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Get a set of handouts:

- Go to the First Contact 9-1-1 website:

**[www.firstcontact911.com/
conference.htm](http://www.firstcontact911.com/conference.htm)**

...Right after the Conference!



Disclaimer

- First Contact 9-1-1 presents the following material derived from public sources. Our presentation is educational in nature, and should not preclude agency policy, procedure or best practice in the performance of the tasks described within.



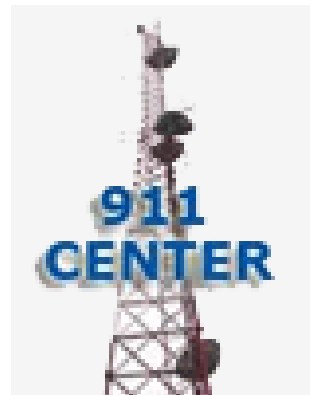
It's an ever changing world...

- Today's dispatchers demand more from Trainers than basic PowerPoint and Policy Manual review...
- They want audio, video and multimedia applications that help illustrate the point you're trying to make...



Looking to the 'Net'...

- Many Trainers look constantly for 9-1-1 audio or video tapes of current incidents, but where can they be found?
- Here's a few ideas and suggestions, and we hope you'll give us some of your own!



Dispatch Monthly Magazine

- ***www.dispatchmonthly.com***
- Lots of 9-1-1 Audio files on the left margin of their home page...
- Editor: email Gary Allen at **editor@911dispatch.com**



- ***www.911callers.com***
- The site has dozens of 9-1-1 calls that you can right-click and download!

9-1-1 Lifeline

- ***www.911lifeline.org***
- Created by Michael Wallach, the site provides a Library with an extensive list of audio/video files, policy and procedure documents and SOP's...

Google Alerts

- ***www.google.com/alerts***
- Add a search term:
 - 911 audio
 - 911 tape
- How often do you want it searched
- Where you want it sent

Searching the Alerts

- [Rochester area tests enhanced 911](#)

Rochester Democrat and Chronicle -
Rochester, NY, USA

But the technology there and at **911 call** centers around the country is lagging behind the rapidly changing advances in communication. ...

[See all stories on this topic](#)

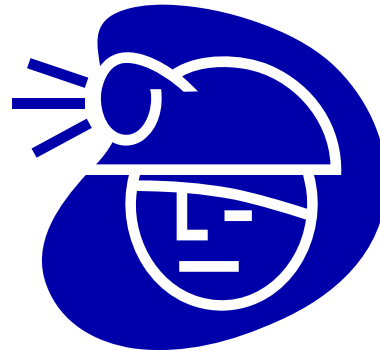


Gathering Audio Files

- Many news events have links to **.wav** or **.mp3** files that you may download directly to your computer...
- ***Right click*** on the file
- Add your local TV station and newspaper to your Google Alert list
- Set your VCR/TIVO

Check the Locals...

- Many of your local news outlets have a search engine on their Home Page...type a 9-1-1 related phrase and go digging for gold!



AltaVista Audio Search

- ***[http://www.altavista.com/
audio/default](http://www.altavista.com/audio/default)***

Select .wav, .mp3., .wmv or
other formats

Yahoo! Audio Search

- *audio.search.yahoo.com*
- Also searches the Net for audio and video files

Freecorder

- *www.applian.com/freecorder/download.php*
- A free application, Freecorder will record anything it hears on the Internet as an .mp3 file

Audacity

- *audacity.sourceforge.net*
- This is an open-sourced (free) application that will record, edit, copy and enhance virtually any audio file

You Tube

- ***www.youtube.com***
- Many 9-1-1 calls already posted
- Be aware of copyright restrictions



Free Studio 2.2

- <http://www.dvdvideosoftware.com>
- Go to 'You Tube'; cut and paste the URL into Free Studio...
- The file will be converted into a Windows capable AVI file

Bring up the website!

- [Denver 911.htm](#)
- Useful for offline presentations...
- Make sure the files folder is in the same directory as the main file!

Multimedia Search

- *<http://www.onstrat.com/mmsearch.html>*

*Audio/Video and other
Search Engines*

Microsoft Office Online

- ***www.microsoft.com***
- Thousands of free clip art available for downloading
- Templates are also available

Free Clip Art Sites

- Hundreds of sites...
- Some are ad-driven sites
- Search 'free clip art' for locations

Presenters University

- ***www.presentersuniversity.com***
- Sponsored by LCD projector maker InFocus, the site has PowerPoint templates, articles on presenting and suggestions for Instructors

Embedding a File

- You will get a symbol that looks like this:



- You must link that symbol to the audio file ***and keep them together!***

Thumb Drives

- Many 9-1-1 trainers use thumb drives for training files, evaluations and other data.
- While they have no moving parts, they ***do fail***...have the data backed up on another medium.
- Follow policy and procedure



U3 Technology

- U3 drives have the ability to put an entire application (like Excel or PowerPoint) on the drive, in addition to the file.



Questions and Comments?

- What new training devices are you using in YOUR Center?
- Ask away...from me... and the Group!





Enjoy the Conference!



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