

Spring Meeting – Wednesday May 2, 2018
Monterey Tides – 2600 Sand Dunes Drive,
Monterey CA



Topic	Presenter	Mins/Time	
Welcome / Pledge of Allegiance	Paul Troxel, President	5	0900-0905
Welcome Remarks	Sheriff Steve Bernal	10	0905-0915
Today's Program – Review/Housekeeping	Paul Troxel, President	5	0915-0920
Recognition of Sponsors	Paul Troxel, President	5	0920-0925
California 9-1-1 Emergency Communications Branch Office update	Budge Currier, 9-1-1 Branch Manager, CALOES	20	0925-0945
Partner Presentation: AT&T	Kent Ames, Sales Executive	15	0945-1000
Break		15	1000-1015
Staffing for Optimal Answer Times with ECaTS Staffing Module/New Feature update	Alicia Fuller, CALOES and Jordan Elliston, Operations Director, ECaTS	60	1015-1115
Business Meeting	Paul Troxel, President	45	1115-1200
- State 9-1-1 Advisory Board Report	Charlie Cullen, 9-1-1 Advisory Board Member		
- 2018 MCTE Review	Paul Troxel, President		
- MCTE Event Announcement	Paul Troxel, President		
Lunch		60	1200-1300
Partner Presentation: RapidSOS	Jeff Robertson, General Manager Public Safety	15	1300-1315
Tubbs fire and the impact on the Communications Center	Don Jones, Sonoma County Sheriff's Office Communications Manager	60	1315-1415
Partner Presentation: Voiance	Michael Bernard, Director Government Accounts	15	1415-1430
Break		15	1430-1445
Partner Presentation: Corti	Jeff Hall, U.S. Sales Manager	15	1445-1500
Roundtable Discussion	All	30	1500-1530
Door Prizes	Alicia Caddy/Tiffany Howard, Commercial VP's	15	1530-1545