

**CALNENA MINUTES
JULY 24, 2003
GARDEN GROVE**

CALL TO ORDER

The meeting was called to order at approximately 0930 hours. President Bertha Simpson gave a brief overview of the March 2003 9-1-1 Summit that was attended by more than 25 PSAP experts. In June 2003, both CESAB and APCO submitted letters in support of SB911.

MEMBERSHIP REPORT

Treasurer Bev Chan discussed membership in CalNena. California ranked third in the nation with 497 members. North Carolina ranked first, and Illinois second in membership. Applications are available on the CalNena website.

TREASURER'S REPORT

Treasurer Bev Chan presented:

The account has been transferred to the Bank of America, San Francisco. The new address is:

CalNena
POB 881652
San Francisco, CA. 94188-1652

Recurring Monthly Expense
Lobbyist Nick Warner \$ 2,000.00

Balance as of 7/24/03 \$30,927.06

CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS OFFICE

Daphne Rhoe, Statewide Program Manager, introduced the attending staff from the state 9-1-1 Emergency Communications Office. Barry Hemphill, Deputy Director discussed the 9-1-1 fund. He stated that there is no longer an issue of moneys being redirected to the California Highway Patrol. He reviewed the fact that the state is faced with a layoff plan and a 10% reduction statewide in personnel. To date the state 911 staff has been able to retain all 13 employees. The balance in the 9-1-1 budget is currently approximately \$70 million. There has been discussion of revision projections and increasing the surcharge from the current 72 cents. Approximately \$140 million is projected for the new budget. The radio interoperability project is slowly rolling with projected areas scheduled for Sacramento and San Diego.

Ms. Rhoe discussed Telecommunications Service Priority (TSP). TSP began in 1988 as an FCC approved national project. TSP would insure that vital communications circuits would receive priority in large scale emergency situations. Agencies or businesses could subscribe to the service, pending approval through the FCC. Ms. Rhoe stated that currently there was not an urgent need to subscribe in California. The costs range from

\$14.50 to \$345.00 per circuit installation. 9-1-1 circuits would have top priority following national security. There are plans for NASNA, APCO, and NENA to address the wide variation in the installation costs. The FCC website has further information on TSP.

Ms. Rhoencouraged members to check the DGS State 9-1-1 website for regular updates, including mapping on the wireless implementation and updates on policies and procedures. She thanked the CESAB Board for the work invested in the PSAP survey. She also reminded members that reimbursement preapproval for attendance at meetings is required from individual consultants at the state 9-1-1 office. Further information can be found in Chapter 8.

LACC - PHASE II

Tom Prigatano, Public Safety Dispatch Supervisor for Los Angeles California Highway Patrol presented updates on Phase II implementation of 9-1-1 wireless for LACC and the progress being made. To date Phase II was being implemented in Antelope Valley, Newhall, and Altadena.

9-1-1 WIRELESS

John Marengo reviewed the 9-1-1 wireless deployment plan. The new deployment map is on the DGS website. He projected that 70-85% of calls would probably remain California Highway Patrol's responsibility with about 15-30% going to local PSAP's, split up by area agencies. San Francisco PSAP's are handling about 23% of the 9-1-1 wireless volume, based on network design and other factors. Current state law requires those calls on or by a freeway to go to California Highway Patrol and are based on cell sectors. In Los Angeles, about 21 local PSAP's are participating. The southland region includes six California Highway Patrol communications centers. Phase I will present about 20 displays, much like wireline information including cell site addresses and Thomas Guide information. Phase II involves rebidding the ALI system to acquire information. Updated location should be provided when the system is rebid. He encouraged members to review the website and Phase II ALI display. Testing with assisted GPS phones displayed range to 7 meters. Non GPS phones ranged up to 2758 meters uncertainty. Only about 500 of 50,000 sectors (1%) are implementing Phase I and II. Implementation is a large project and will take place over several years. CHP will still route most transfers with selective routers, displaying Phase I and II data. The state is eager to have GIS in place, but Mr. Marengo reiterated that PSAP's should carefully evaluate the system they want, ask for assistance, and recognize that the system will be utilized on a long-term basis.

NENA UPDATE

Bill McMurray, 1st Vice President of Nena stated that the Nena Report on 9-1-1 wireless would be published in November 2003. California is a high profile model. The Nena SWAT program is a current priority. Nena SWAT is composed of 4 committees: technical, operational, policy, and finance. He stated that every PSAP manager is a share holder and stressed the need to collectively unite on 9-1-1 issues. He stated that currently there is no 9-1-1 service in about 450 counties in the United States. He projected that carrier companies will compete for the fastest 911 wireless service. There

is a national survey on 9-1-1 on the Nena website. Listed in the results of the national survey on the Nena website: 1 in 8 have used 9-1-1W, majority believe that 9-1-1 is the essence of Homeland Security, 59% rate location more important than other priorities, 90% surprised that Phase II is in less than 2% of areas in the USA. Goals: Ubiquity, efficient use of resources, fairness of services, timely deployment (2005-2008 is too long), future processing, service quality.

Mr. McMurray updated the members by showing a video of the E9-1-1 Caucus in Washington D.C. in the Spring of 2003. Senators Clinton and Burns were in attendance. They have introduced legislation that would prevent diversion of 9-1-1 funds on the national level. The National E9-1-1 Caucus is now considered a major part of the national agenda for homeland security.

PSAP SURVEY

The CESAB survey committee introduced the 18-page document, which was presented to the CalNena membership. Seventeen of eighteen PSAP's surveyed responded. There was no evidence that the PSAP's surveyed were dissatisfied with the funding. It appeared that equipment costs were reduced because technology costs have been reduced. Only 1 of the 18 PSAP's did not get enough on their wish list. Overall they stated that state decisions were fair and can be appealed. Four of eighteen PSAP's did appeal decisions and then two of the four received approval. It appeared that there is a need for some instruction in applying for funds, with instructions detailed in Chapter 3.

LEGISLATIVE UPDATES

Barry Silva reviewed pending legislation. The state assembly recently approved SB911. It will go to the floor, but currently on hold due to budget delays. Gov. Davis has stated that he will not make any appointments if the governor recall is enacted. The recall election would be held October 7, 2003. AB914 passed the assembly and is currently with the senate. It is also on hold due to the budget, as is the radio interoperability bill.

The meeting was adjourned with the next meeting scheduled for October 23, 2003 at the Westin Hotel at Millbrae/San Francisco Airport.