

**10TH ANNUAL CONFERENCE & TRADE SHOW**  
**CALNENA**  
**MEETING MINUTES**

**JANUARY 22 - JANUARY 24, 2003**  
**HYATT REGENCY - Garden Grove, CA.**

**January 21, 2003 Pre-conference Courses**

**Homeland Security**  
**Introduction to PSAP Technology**  
**Liability Issues in the 9-1-1 Center**

ENP Exam  
Registration  
County Coordinators Meeting

**January 22, 2003**

Registration

Opening Session:

The Long Beach Police Department provided the Honor Guard for the flag presentation. Courtney Allison, Communications Supervisor for Garden Grove Police Department led the gathering in the National Anthem. President John Bush welcomed the attendees and introduced the keynote speaker: John R. Melcher, President of NENA and Deputy Director of Greater Harris County 9-1-1 Emergency Network. Mr. Melcher's motivational speech heralded the information that the technology exists in the industry to provide locations of 9-1-1 callers to PSAP's and that these needs should to be carried forth and implemented. His call was to unfold the future of 9-1-1 by implementing technology as soon as possible. He heralded the 9-1-1 Coalition meeting in Washington DC on February 21, 2003. The meeting will include open forum and meetings with members of the FCC, Homeland Security Department, members of Congress and the US Senate.

Barry Silva, CalNena 2nd VP, and Nick Warner, CalNena lobbyist, updated CalNena issues and activities. Their updates included information on proposals to channel the 9-1-1-state budget, including \$51 million proposed for CHP.

9-1-1 For Kids recognized 4 year old Tiffany who called 9-1-1 to report her mother's medical emergency. Tiffany was honored with a Local Hero Presentation. The Redlands Police Department dispatcher was recognized for her professional and capable handling of the child's call.

The Vendor Hall opened with exhibits presented by 64 vendors and remained open through January 23, 2003. Workshops on January 22 - January 23 included classes ranging from wireless E9-1-1/Phase II, MIS, MAP, GIS, PBX, emergency preparedness, training information, 9-1-1 For Kids, CDPD, CPE upgrades, current day-to-day challenges of 9-1-1 wireless to ergonomics, PSAP Administration, occupational stress, domestic violence, and workflow automation. The afternoon sessions also included County Coordinator Forums. Following the Wednesday afternoon workshops, vendors provided a reception in the Grand Ballroom. About 40 attendees opted to go to the Medieval Times Dinner Show in Buena Park for the evening entertainment.

### **January 23, 2003**

Registration was once again open. During the General Session, President John Bush announced that the 2004 Conference was scheduled for the last week in January, 2004. **(Note: the date has been rescheduled for the week of January 19, 2004)**. He reiterated that CalNena proposed to provide a stronger voice in the state legislature with the employment of Nick Warner, who has been placed under contract by CalNena to provide a voice in legislative matters.

President Bush then introduced Nick Warner, who is a professional public safety lobbyist. Mr. Warner stated that he planned to review all bills daily for the impact of amendments on the 9-1-1 system. His overview highlighted budget concerns, including a \$26 - \$34 billion deficit and potential direction of \$51 billion of the 9-1-1 budget to CHP, discussion of a 9-1-1 Advisory Board, and Bill SB940. He stated that vehicle license fees are scheduled to increase. Warner plans to direct efforts to establish a 9-1-1 Board made up of statewide PSAP representatives. He encouraged attendees to collect grassroots information due to the need for input on the local level. He encouraged the membership to relay information to him on 9-1-1 concerns, and stated that he is open to hearing from all.

President John Bush introduced Daphne Rhoe with the California 9-1-1 Emergency Communications Office. Ms. Rhoe advised that she was always available, and willing to discuss the budget. 9-1-1 wireless issues were directed to John Marengo, E9-1-1 Wireless Project Manager, and he provided updates on the delays in the deployment plan to integrate throughout the state stating San Francisco would be finished first, with Los Angeles to follow. He encouraged public safety answering points (PSAP's) to balance the workload and to apply for GIS funding. He stated that George Hardin, GIS Mapping Manager, is now with the State Franchise Tax Board. Science Application/Telecordia is still reviewing 9-1-1 infrastructure and will make recommendations. Their review began in early 2002 with the plan to make suggestions for improvements. They plan to take the information and blueprint in order to target 9-1-1 solutions, making recommendations and needs assessments.

Breakout sessions were conducted with individual state analysts who provided updates and suggestions for requesting and updating equipment at individual PSAP's.

The afternoon workshop sessions lasted from 1100 - 4:00 PM. The exhibit hall closed that evening.

### **January 24, 2003**

The General Membership meeting was conducted. The new officers sworn in included:

Bertha Simpson-President

Barry Silva - 1st Vice President

Chip Yarborough - 2nd Vice President

Diane Maus-Treasurer (2nd term)

The meeting was adjourned with the next meeting planned for April 24, 2003 in San Francisco airport area.