



**FILED**

10-22-10  
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**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to Improve Public Safety by Determining Methods for Implementing Enhanced 9-1-1 Services for Business Customers and for Multi-line Telephone System Users.

Rulemaking 10-04-011  
(Filed April 8, 2010)

**ASSIGNED COMMISSIONER AND ADMINISTRATIVE LAW JUDGE'S  
RULING RECEIVING E-9-1-1 WORKSHOP REPORT INTO FORMAL RECORD  
AND AMENDED SCOPING MEMO**

This ruling receives the Final MLTS E-9-1-1 Workshop Report into the formal record of this proceeding, requests comments on the workshop report and extends the deadline to complete this proceeding until June 30, 2012.

**Background**

This rulemaking was opened to define the regulatory contours of Enhanced 9-1-1 provisioning for single and multi-line telephone systems used by business customers of California local exchange carriers to reach the goal of emergency access comparable to that afforded to residential customers.

The June 16, 2010 scoping memo noted that the proceeding would address two issues:

- Examine Enhanced 9-1-1 provisioning for single and multi-line telephone systems used by local exchange business customers; and

- Extend through Commission rules, utility tariffs, contracts and interconnection agreements or a proposal to the state legislature the protections of Enhanced 9-1-1 service to those telephone systems utilizing traditional analog and digital voice telephony or fixed and nomadic Voice over Internet Protocol telephony.

Workshops were held on July 26 and 27, 2010 on the provisioning of Enhanced 9-1-1 caller location information for phone stations served by single and multi-line telephone systems used by California businesses. The workshops covered a range of issues with numerous presentations.

### **Workshop Report**

Following the workshops, Communications Division's Michael Aguilar prepared a draft workshop report and circulated it to the parties for corrections and edits, reserving comments to a later date. The final MLTS E-911 workshop report, attached to this ruling, generally incorporates the parties' and participants' suggested edits and attaches the workshop presentations. As noted in the workshop report, the summary of workshop presentations might include characterizations of participants' presentations and stakeholder comments, which parties can address in comments. The workshop report and attachments achieve one goal of the workshop, to include participation by individuals and entities that might otherwise not be able to participate formally in this proceeding. As such, the workshop report will assist in resolving the issues before the Commission and shall be received into the formal record of this proceeding. Parties shall have 30 days after this ruling issues to file their comments on the workshop report.

### **Amendment to Scoping Memo**

The Order Instituting Rulemaking and the preliminary scoping memo anticipated that this proceeding would conclude within 18 months of the

issuance of the scoping memo. The June 16, 2010 scoping memo anticipated that this proceeding would conclude within 18 months of its issuance, December 16, 2011. The attached workshop report schedules working groups in two phases through the second quarter of 2011, with reports and comments to follow. The second set of working groups will address a legislative proposal. The staggered schedule for the working groups was proposed at the workshop and reflects parties' interest in developing a recommendation on proposed legislation and concern that time spent on that issue be productive. Although this schedule could result in a proposed decision by the end of 2011, it would not result in a decision prior to December 16, 2011. Any delay in concluding the working groups or issuing the reports would further delay a decision. Thus, this proceeding cannot conclude by December 16, 2011. To assist in the fair determination of issues raised in this proceeding, the deadline for completing this proceeding should be extended to June 30, 2012.

**Schedule**

The schedule is revised as follows.

<u>Event</u>	<u>Date</u>
Ruling receiving workshop report is issued.	October 22, 2010
Parties file comments on workshop report.	30 days after ruling issues.
Working group report is issued for Workgroups 1-6	2 <sup>nd</sup> quarter, 2011
Parties file comments on working group report.	30 days after working group report.
Working group report is issued for Workgroups 7-8	3 <sup>rd</sup> quarter, 2011
Parties file comments on working group report.	30 days after working group report.
Mailing of proposed decision after last round of comments filed in this proceeding.	90 days after comments filed.

**IT IS RULED** that:

1. The final MLTS E-9-1-1 Workshop Report, attached to this ruling, is received into the formal record of this proceeding.
2. Parties shall file comments on the MLTS E-9-1-1 Workshop Report within 30 days of the issuance of this ruling.
3. The time to resolve this proceeding is extended from December 16, 2011 to June 30, 2012.

Dated October 22, 2010, at San Francisco, California.

/s/ TIMOTHY ALAN SIMON  
Timothy Alan Simon  
Assigned Commissioner

/s/ JANICE L. GRAU  
Janice L. Grau  
Administrative Law Judge

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Dated October 22, 2010, at San Francisco, California.

/s/ CRISTINE FERNANDEZ  
Cristine Fernandez

**N O T I C E**

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