

Meeting Called to Order 1144 hours

In attendance: Debbie Burger - 1st VP, Paul Troxel - 2nd VP, Shelby Rhyman - Immediate past president, Alicia Caddy - Commercial VP, Fred Michanie - Commercial VP, Hanan Harb - Treasurer, Lee Ann Magoski - Secretary

Not in attendance: Jaime Young - President, (At 9-1-1 for Kids, representing CALNENA).

Budget, Hanan- Reviewed 2015 budget and proposed 2016 budget.

Expense budgets are based on income and expenses incurred during a calendar year, not to be confused with conference budgets where income is often received in two different calendar years.

The anticipated membership revenue was decreased for the 2016 proposed budget. 2015 revenue was higher than normal due to National NENA including monies from 2014.

Discussed was held regarding Board travel costs which were not used last year. Voted to keep it in place, but reduced to \$1000 for each board member. This is a good fund in case we go over budget in other areas. Currently all board members are reimbursed by their agencies and are not in need of CALNENA funds to support travel expenses.

Due to the use of a Mobile app and updating the webpage, webpage and event app maintenance expense account was increased

Increased Eventbrite fee expense account due to higher credit card processing fees

Increased training meeting expense account due to higher expenses

Debbie moved to approve the proposed 2016 budget and Fred seconded. All present voted yes. Budget approved. The 2016 budget will be posted on the CALNENA webpage

Representing the CALNENA Board (*not on Agenda*) – The board agreed that no single executive board member should represent CALNENA. At least two board members should be in attendance during any meetings or conference calls where CALNENA discussions are taking place. Any information received during these discussions should be disseminated to the remainder of the board for any final decision/vote. This is especially important when a board member is conducting business related to their primary job and CALNENA business comes up. In these cases, the board member should defer the discussion until another board member is available to participate.

AB2395 – Debbie

Discussed the Coalition letter on AB2395, Coalition is representing the same concerns as CALNENA.

Rural communities and landlines are a concern. AT&T states, “85% of the consumers have moved”. They are making an assumption that these customers have moved to VoIP. There are no statistics indicating how many of the 85% are comprised of rural customers.

A motion was made by Debbie to partner with the Coalition and accept their letter .CALNENA will send a letter to our membership stating our position. Shelby seconded. All present were in agreement.

2016 Post conference survey results- Paul

Reviewed eventmobi (Mobile app) data- This included attendee feedback on each course and presentation.

Discussion was held on how to encourage attendees to provide feedback early on in the conference on the event app. There was a low response on each class. Hanan will be researching alternative mobile apps that may include an easier option for the attendees to provide session feedback.

Survey monkey responses, 100 responded out of 300+, 67% of the respondents were either 9-1-1 Supervisors or Managers. We took the feedback under consideration, mostly positive.

MCTE 2017 conference-

Reviewed Task list, explained that the notes for each line are to help as a guide.

Registration Prices: Proposed to increase the prices slightly. Early Bird \$325 (this price would be good until 3 weeks prior to the event), ENP \$300, 3 week deadline price increase to \$400, Day pass \$275, Non-Member \$600, remove spouse pass due to low demand.

Industry Leader Forum (ILF) cost TBD based on actual cost for speakers and food.

Paul made a motion to approve the proposed price increase. Shelby seconded. All present were in agreement.

Vendor Area- There will be two vendor areas, the exclusive sponsor area and the general vendor area. The exclusive sponsor area is closer to the main general session ballroom. Sponsors will have a choice of preferred location within the exclusive sponsor area based on their level of sponsorship.

Discussed pricing structure for sponsors (Diamond, Sapphire and Ruby). Hanan will update the prospectus and present it to the board for final approval.

Determined that there would be a new attendee and ENP reception on Monday evening rather than a Welcome reception.

Began to review assignments for the MCTE Hanan will send out the task list assignments which will be finalized on a future conference call.

The opportunity to present Pre-Conference classes will go out to SDAPSD and any other interested vendors.

ILF - need to have more information on what the topic is going to be and who the presenters will be. Associated costs need to be identified. This information is due by the fall meeting.

Meeting adjourned at 1700. We did not finish discussing MCTE 2017 or the following agenda items:

- Task list and assignments for Fall Meeting
- Board Communication
- CALNENA Blasts, frequency, what should go out and when. Especially other groups' requests, job postings etc.
- CALNENA mentoring program. (Paul)
- CALNENA website- Update
- Website- Calendar of Events