



The California Chapter of the National Emergency Number Association

Date: April 20, 2016
TO: CALNENA Membership
FROM: CALNENA Executive Board
TOPIC: CALNENA Position of SB1250

The purpose of this document is to publish CALNENA's position on proposed legislation and allow the membership to weigh in on the topic.

SB1250 introduces a requirement of telecommunications carriers to mandatorily report 9-1-1 network outages in rural areas. At the end of this document, you are provided a link in order to cast your vote to support this position or otherwise. **Vote collection will terminate Wednesday, April 27th, 2016 at 0800.**

The link for review of this bill is:

http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160SB1250

CALNENA's Executive Board position is SUPPORT. We agree with the premise that the FCC implement notification and reporting requirements for major rural 9-1-1 network outages with respect to *facilities-based* VoIP and IP enabled service providers. The majority of County 9-1-1 Centers, and a large portion of municipalities in the State have sparsely populated areas and/or rural land in the jurisdictions they serve. 9-1-1 originated calls for service in these areas may not be as frequent as those more densely populated areas, therefore outages that exceed several hours may not be known to the PSAP who would take immediate action and make appropriate notifications in order to activate contingency plans. Outages, particularly unreported outages, for any duration threaten the very reason 9-1-1 exists. Timely response in these areas is desirable, but the reality is, emergency responders are often times out of geographical position to render a response that meets the emergency or urgent need. This coupled with an unreported outage thwarts an acceptable response time by both the PSAP and first responders.

Please cut and paste this link to your internet browser to cast your vote on this issue.

Vote collection will terminate Wednesday, April 27th at 0800. Thank you!

<https://www.surveymonkey.com/r/SB1250>